

# Introducing The Community App

Community Management In The Palm of Your Hand



# A New Way of Working

The role of trustees and directors has evolved. With greater responsibility, increased financial oversight, and growing compliance requirements, decision-making within community schemes has become more demanding than ever.

Yet the way managing agents collaborate with trustees has not kept up.

- ✘ Communication still happens across emails, WhatsApps, and scattered channels.
- ✘ Approvals are delayed.
- ✘ Follow-ups increase.
- ✘ And the pressure returns to the managing agent.

Often, the problem is not effort. ***It is structure.***

The Community App was built to change this. Not by adding another communication channel, but by introducing a structured workflow where trustees and directors become active participants in the management process. This brings clarity to decisions, visibility to approvals, and structure to collaboration.

**Community management**, in the palm of your hands.

Fast-track approvals and collaboration by putting community management directly in the hands of your trustees and directors.

## **From**

---

Fragmented communication  
Chasing approvals  
Limited visibility

## **To**

---

Structured collaboration  
Faster decisions  
Real-time visibility

This is more than a new feature. It is a step towards a more structured, scalable way of working - enabling managing agents to move beyond administration and into community asset management.

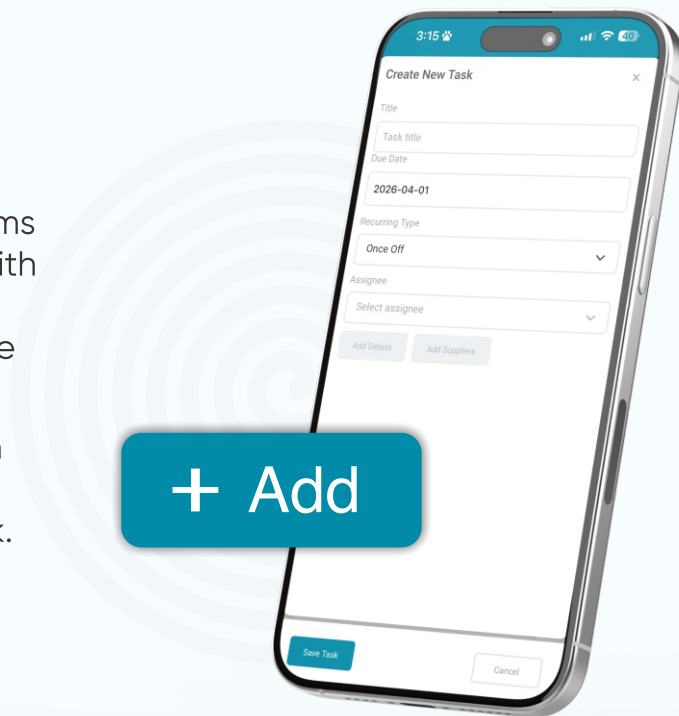
# Task Collaboration

## Task Collaboration

Whether maintenance requests, pet applications or post meeting action items – you can now seamlessly collaborate with the trustees directly on the task card – where their comments or instructions are required.

Trustees can also be kept up to date on progress where necessary even if their collaboration is not required on the task.

*Simple, convenient, and always accessible when they need it.*



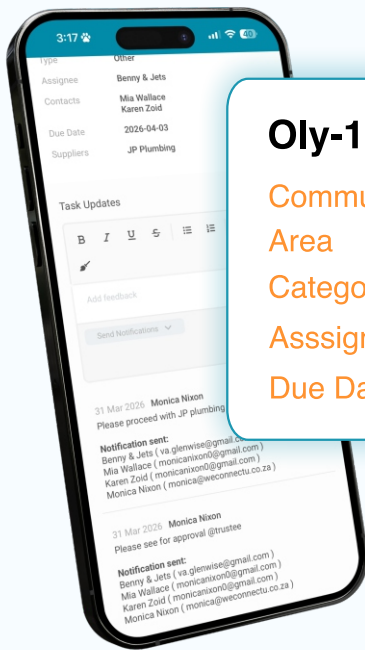
## Action When Required

Send Push notifications to the trustees to approve payments or to provide feedback on tasks in progress

Clear context is provided upfront, enabling informed decisions without delays.

They can approve and respond instantly, *wherever they are.*

# Task Collaboration



## Oly-129: BURST GEYSER

**Community Area** Olympus Unit 10  
**Category** Insurance Claim  
**Assignee** Benny & Jets  
**Due Date** 2026-03-20

Submit

## Collaborate

View real-time updates directly within each task card.

All relevant parties - trustees and managing agents - have visibility and can contribute.

This ensures aligned communication and seamless collaboration throughout.

## View Context

Access the full lifecycle of every task through a clean, intuitive dashboard.

Track progress, decisions, and updates in one central place.

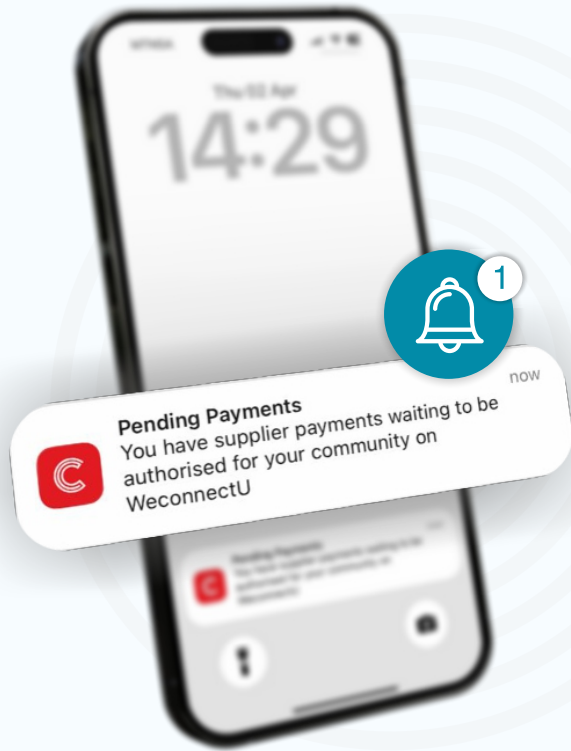
Stay informed with complete transparency - *no more chasing or guesswork.*



## Oly-129: BURST GEYSER

📍 Insurance Claims (Other)  
📅 2026-03-20      🏠 Unit No 10  
👤 Benny & Jets      📎      💬 2

# In App Payments



## Payments Created and Push Notification Received

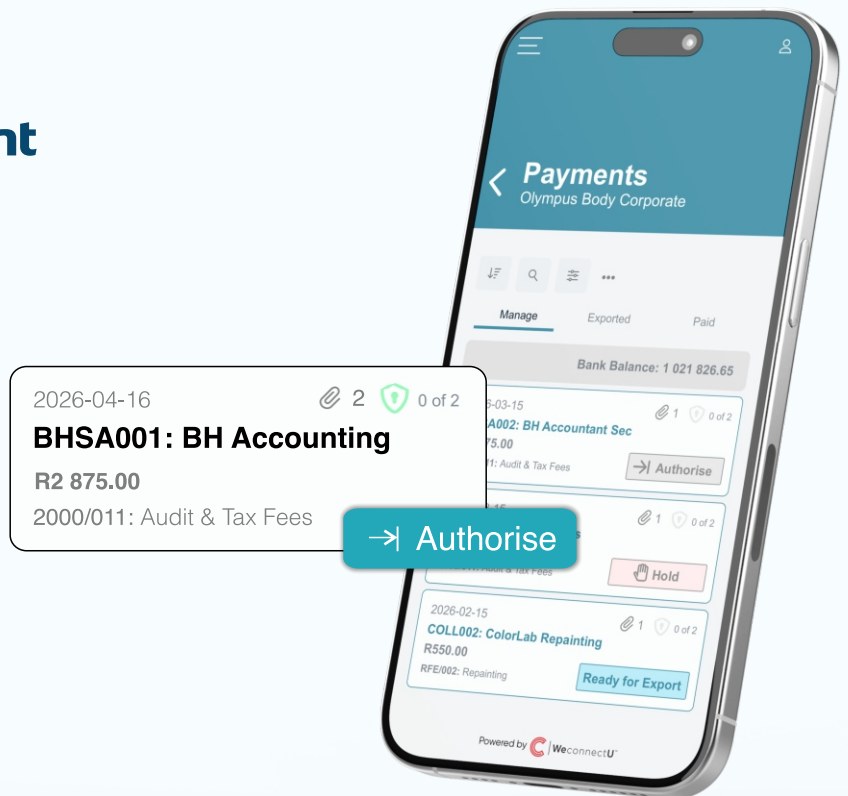
The Trustee will receive a real-time push notification to their phone to get approval.

## Approve In App Payment

Payments can be reviewed and approved quickly within the app's payments dashboard.

Each step is clearly guided, making the approval process simple and intuitive.

Decisions can be made with confidence - *anytime, anywhere.*



# Download the Community App Today!



Click the relevant option below  
to download the app today.



Community Management

---

**In The Palm of Your Hand**